

# eStatement Quick Reference Guide

We have made registering for eStatements quick and easy.  
Just follow four simple steps!

## 1 Create Your eStatement Account

Go to <http://estatements.welcomelink.com/fscalifornia> and click "Register Here." Enter the basic account information from your most recent statement. Your account number will begin with two zeros and have a total of eight digits: 00XXXXXX

Welcome to the FirstService Residential e-Statement website.

- ✓ **Convenient, 24/7 Access** - Check e-Statements anytime, anywhere. Simply log in and view up to 18 months of complete online statements.
- ✓ **Reduced Risk** - Using e-Statements protects users from fraud and identity theft by eliminating unnecessary paper statements that include personal account information.
- ✓ **Go Green** - WelcomeLink's e-Statements reduce users' paper consumption and carbon footprints, making this the better environmental option.

New to e-Statements?  
[Register Here](#)

## 2 Set Up Password and Security Question

You will be required to set up a password as well as answer a security question. The security question will be used to reset your password should you forget it in the future.

Security Information

Password  Strength: **Too Short**  
Your password must be at least eight characters in length and contain one letter and one number.

Confirm Password

Security Question

Security Answer

Statement Account Information

Note: If you have multiple accounts, enter information for the first account. Once you have successfully verified your first account, you will be able to add new ones.

Account Number

Name

Street 1

Street 2

City

State/Province

Zip/Postal Code

I have read and agree to the Terms of Use

[Submit](#)

## 3 Verify Your Email Address

After finishing the account setup, a verification email will be sent to the email address provided. **You must click the link in the email to finish the verification process and receive electronic statements.**

John,

Thank you for signing up for FirstService's e-Statements.

To complete the registration process, please [verify](#) your email address. You will be redirected to our website to complete the registration process.

Your login is [johndoe@gmail.com](mailto:johndoe@gmail.com).

**Technical Support**  
Phone: (855) 325-2016  
Email: [team@welcomelink.com](mailto:team@welcomelink.com)

Please add [estatements@welcomelink.com](mailto:estatements@welcomelink.com) to your Safe Senders List to ensure delivery of your e-Statements.

## 4 View Your Statements

To view your statements, simply click the month and year that correlates to the statement you'd like to view. You may then download the statement to a PDF format. **You will be notified via email when future statements become available.**

Account(s)  Add Account Profile Logout

**e-Statements** -4B670000000101

2018 April  
2018 March  
2018 February

**HOMEOWNERS ASSOCIATION**

John Doe  
12345 MAIN STREET  
Anytown US 12345

Account Number:

[Mail My Statements](#)

Instructions

View your statements  
View a different account  
Add another account  
Update your settings